



DRINKING FOUNTAINS



HEALTH INSURANCE PROVIDER

EMERGENCY SERVICES :

FIRE BRIGADE/AMBULANCE : 100 OR 112
POLICE : 101
POISON CONTROL CENTER : 070 245 245

Restaurant social

1 L'ASSIETTE POUR TOUS



Aide alimentaire, vestimentaire et/ou matérielle

- 2 L'ENTRAIDE PAROISSIALE
- 3 LA MAISON DES FAMILLES
- 4 AL MASEON DU PICHOU ST-PIAT
- 5 COMITÉ SAINT-JEAN
- 6 RESSOURCERIE LE CARRÉ
- 7 CROIX ROUGE - VESTIBOUTIQUE
- 8 CROIX ROUGE



Santé

- 9 LE RELAIS SANTÉ
- 10 LA MAISON MÉDICALE
- 11 MAISON MÉDICALE « LE GUÉ »
- 12 MAISON MÉDICALE « LA VENELLE »
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SOCIAL EMERGENCY RESPONSE SYSTEM (DUS)

Emergency care service for all social emergencies :
Weekdays from 5 pm to 8 am, weekends and public holidays: 0032 477 37 37 97
Weekdays from 8:30 am to 5 pm: 0032 69 88 44 88

site Union
URGENCES



les Marronniers



site IMC

1 L'ASSIETTE POUR TOUS

Social restaurant. Meal for 4,50€ or CPAS pass
rue de Monnel 12 – 7500 Tournai – 0032 69 81 75 72
*Open from Monday to Friday from 11am to 1:30 pm
(1:50 pm to take away) except Wednesday (closes at 1:15 pm)*

2 L'ENTRAIDE PAROISSIALE

Distribution of food parcels – 00 32 470 98 80 40

- rue de Marvis 82 – *every Monday from 1:30 pm to 3:30 pm* 🍴
 - rue des Choraux 27 – *every Monday from 1:30 pm to 4 pm**
 - rue Général Piron 23 – *1st & 3rd Monday of the month from 1:30 pm to 4 pm**
 - avenue du Saule 10 – *2nd & 4th Monday of the month from 1:30 pm to 2:30 pm** 🍴
 - chaussée de Renaix 38 – *3rd Tuesday of the month from 1:30 pm to 3:30 pm**
 - place de Kain – 7540 Kain – *every Thursday from 10 am to 11 am except 3rd Thursday from 1 pm to 4 pm**
- * + fresh package every Thursday morning*

3 LA MAISON DES FAMILLES

Food packs (2,50€), social grocery store
rue Saint Jean 41 – 7500 Tournai – 0032 69 81 75 72
Tuesdays & Fridays from 9 am to 12 am

4 AL MASEON DU PICHOU ST-PIAT 🍴

Food packs for Saint-Piat's residents, writing sessions by appointment
rue Sainte-Catherine 26 – 7500 Tournai
Thursdays from 1:30 pm to 4 pm (according to card)

5 COMITÉ SAINT-JEAN 🍴

Food packs for Saint-Jean's residents and Logis Tournaisien's occupants
Quai du luchet d'Antoing bloc 6/rdc – 7500 Tournai
Tuesdays from 2 pm

6 RESSOURCERIE LE CARRÉ 🍴

Sales of 2nd-hand goods at reduced prices (including clothes)
boulevard Eisenhower 61 – 7500 Tournai
Monday to Friday from 10 am to 6 pm & Saturday from 10 am to 5 pm

7 CROIX ROUGE - VESTIBOUTIQUE

2nd hand goods for everyone
rue de la Cordonnerie 16 – 7500 Tournai
Monday from 1 pm to 5 pm, and Tuesday to Friday from 10 am to 5 pm

8 CROIX ROUGE

Food aid, lunch packs
Quai saint Brice 1 – 7500 Tournai
Wednesdays & Saturdays from 7:30 pm to 8:15pm

9 LE RELAIS SANTÉ (STREET'S NURSES)

Support, guidance, nursing care
00 32 471 72 11 90 or 00 32 470 19 27 92

10 LA MAISON MÉDICALE

Service per act
Vieux chemin d'Ere 9 – 7500 Tournai – 0032 69 22 60 93
Monday to Friday from 7 am to 6 pm – closed Friday from 12 pm to 2pm

11 MAISON MÉDICALE « LE GUÉ »

Package service – prior registration
rue Madame 32 – 7500 Tournai – 0032 069 22 28 37
Monday to Friday from 8 am to 6 pm – closed Monday from 12 pm to 2pm

12 MAISON MÉDICALE « LA VENELLE »

Package service – prior registration
rue Saint-Eleuthère 57 – 7500 Tournai – 0032 69 84 87 33
Monday to Friday from 8 am to 12 pm & 12:30 pm to 7 pm – closed Monday & Friday from 12 pm to 2:30 pm

13 CITADELLE

Specialized addiction support and care service
avenue Leray 1 – 7500 Tournai – 0032 69 84 04 54
By appointment only on Mondays from 1 pm to 5 pm & Tuesday to Friday from 9 am to 5 pm

14 DIMO (CITADELLE'S VAN)

Mobile drugs risk-reduction device: listening, care, guidance and access to reduction & recovery equipment – 0032 69 84 04 54
Next to Assiette Pour Tous
Wednesday to Friday from 11 am to 1 pm

15 LES ÉQUIPES MOBILES

Public service desk for people suffering from psychological difficulties or mental disorders (from 18 years old)
rue de la Citadelle 124 – 7500 Tournai – 0032 69 53 27 80
Everyday from 8 am to 8 pm – hotline 24/24

PLANNINGS FAMILIAUX

Information, help, support in matters of emotional, relational and sexual life

16 « AU QUAI »

rue du Quesnoy 19 – 7500 Tournai – 0032 69 21 40 76

17 « LA FAMILLE HEUREUSE »

rue de la Wallonie 16 – 7500 Tournai – 0032 69 84 72 04

18 « AURORE CARLIER »

rue de Cordes 8 – 7500 Tournai – 0032 69 84 84 59

19 SERVICE PROVINCIAL DE SANTÉ MENTALE

Reception, diagnosis and/or psychological & psychosocial monitoring
rue de l'Athénée 21 – 7500 Tournai – 0032 69 22 72 48
Monday to Friday from 9 am to 5 pm

20 SERVICE DE SANTÉ MENTALE DU TOURNAISIS

Consultations for children, teenagers and adults : individual, couple & family therapy, addiction consultations
rue Beyaert 59B – 7500 Tournai – 0032 69 22 05 13
By appointment only

21 BRASÉRO

Day shelter for adults
rue Saint-Brice 22 – 7500 Tournai – 0032 69 44 44 35
Monday to Thursday from 2 pm to 6 pm & Friday from 9:30 am to 12:30 pm

22 LE (RÉ)PIT

Day shelter for people in exile
rue Childéric 9 – 7500 Tournai
Monday to Thursday from 2 pm to 7 pm & Friday from 9:30 am to 12:30 pm.
Drop in social service on Mondays from 4 pm to 7 pm & Fridays from 9 am to 12:30 pm for foreigners or people of foreign origin who have questions about their situation

23 B'EAU B'ART

Meeting and safe space for people affected by mental health disorders – rue de l'Hôpital Notre-Dame 20 – 7500 Tournai
0032 69 64 09 14 - *Monday to Friday from 9 am to 5 pm, closed Thursday mornings but open afternoon*

24 BRIC À BRAC

Friendly, participatory and associative reception area for adults with psychological vulnerability (with accommodation)
rue des Chapeliers 48 – 7500 Tournai – 0032 69 23 52 43
Mondays & Tuesdays from 9:30 am to 12 pm, Wednesdays from 1:30 pm to 4 pm, Thursdays from 10 am to 3 pm

25 LES BAINS-DOUCHES

rue Madame 24 – 0032 69 35 43 55
Thursdays & Saturdays from 10 am to 12 pm & from 1 pm to 6 pm + Fridays from 1 pm to 6 pm. Price 1€/1.25€/social ticket

26 AUXILIIS

Night Shelter for adults with pets allowed
rue de Cordes 9 – 7500 Tournai – 0032 69 44 53 71
*Access at 9 pm (departure at 7 am) - registration via the CPAS :
- During the week before 5 pm: 0032 69 88 44 88
- After 5 pm, weekends and public holidays: 0032 477 37 37 97*

27 L' ÉTAPE

Shelter for men, women, with or without children
Emergency beds for women victims of violence
rue du Sondart 17 – 7500 Tournai – 0032 69 21 45 34

28 AUX CHÊNES DE MAMBRÉ

Shelter for men, women, with or without children
rue Albert 33 – 7540 Kain – 0032 69 22 91 41

29 L'ESPÉRANCE

Shelter for mothers with children or pregnant women
avenue d'Audenarde 224 – 7540 Kain – 0032 69 22 67 34

● LA CONSOUDE

Shelter for women victims of violence, with or without children
Secret address – 0032 69 22 10 24

30 LES OLIVIERS

Shelter for young people aged 18 to 25
rue Blandinoise 13-15 – 7500 Tournai – 0032 69 23 56 08

31 MAISON DE L'HABITAT

Information about housing
rue des Corriers 14 – 7500 Tournai – 0032 69 33 24 51
Open Monday to Friday 9 am to 12 pm & from 1:30 pm to 4:30 pm except Wednesdays

Permanence of various services by appointment at 0032 69 33 24 51 :

- Logis Tournaisien - rental of social housing
- AIS « Tournai Logement » - rental of private or public housing at moderate rents
- Housing department of CPAS de Tournai – rental of public housing at moderate rents and other housing service
- Energy department of CPAS de Tournai - for anyone having difficulty paying their energy bills

32 COLLECTIF «DROIT AU LOGEMENT»

Permanent assistance for everyone regarding housing
rue de Paris 7 – 7500 Tournai – 0032 488 41 00 03
Monday to Friday from 9 am to 12:30 pm and 1:30 pm to 4:30 pm, except Friday morning
Permanent Housing Search: Tuesdays from 9 am to 12:30 pm



Extreme cold plan 2025-2026

From 2025 November 1st to 2026 March 31st

Night shelter :

-  26 AUXILIIS : 7d/7, from 7 pm to 7 am – Registration from CPAS :
 - Weekdays before 5 pm: 0032 69 88 44 88
 - After 5 pm, week-end of public holidays: 0032 477 37 37 97

Day shelters :

-  21 BRASERO : 7d/7, from 2 pm to 6 pm except Fridays from 9:30 am to 12:30 pm
-  22 (RÉ)PIT : Monday to Thursday from 1 pm to 7 pm and Friday from 9:30 am to 12:30 pm

Food aid :

-  1 ASSIETTE POUR TOUS : breakfast from Monday to Friday (7 am to 8 am)
-  8 CROIX ROUGE : lunch packs every day from 7:30 pm to 8:15 pm. Heating request: 0032 69 22 10 15 from 9 am to 12 pm and from 1 pm to 5 pm

33 ESPACE P...

Information, help, support in matters of prostitution, free testing and medical support
0032 65 84 70 09 – 0032 471 88 05 33 – tournai@espacep.be

34 CPAS DE TOURNAI

RIS – social help, social emergencies during the day
rue de la Citadelle 118 – 7500 Tournai – 0032 69 88 44 88
Monday to Friday from 8:30 am to 11:30 am & from 1:30 pm to 4:30 pm except Tuesday afternoon

35 ÉDUCATEURS DE RUE DU SPC (SAIS)

Listening, information, orientation and support. On the streets afternoons, distribution of drugs risk reduction materials
rue Saint Piat 3/7 – 7500 Tournai – 0032 69 84 07 30 – 0032 477 95 08 77 – 0032 477 95 09 02
Permanence Monday to Friday from 9:30 am to 11:30 am except Wednesdays or by appointment